

CONTINUING PROFESSIONAL DEVELOPMENT SPECIALIST COURSES - 10/03/2017

<u>Course Content</u>	<u>Organised by</u>	<u>Course Duration</u>
Golf Club Management	Golf Management Services – (1988 – 1989)	<i>(6 months distance learning course)</i>
Small Business Skills Workshops	Brunel University - (1995 – 1996)	<i>(12 days @ one day per month)</i>
ISO 9000 Implementation	Business Link Thames Valley - (1996)	<i>(one day/month * 6 months)</i>
Project Management Software	The Projects Group – plc - (1996)	<i>(one week workshop)</i>
Entrepreneurs Workshop	West London TEC (1996)	<i>(one week workshop)</i>
ISO 9000 Software Marketing NVQ	Business Link Thames Valley - (1997)	<i>(one week workshop)</i>
Leadership Training	Training & Development Lead Body - (1997)	<i>(two day workshop)</i>
Year 2000 (IT) Contingency Planning	National Computing Centre (1997-98)	<i>(three day workshop)</i>
SME e-Commerce Consultancy	The institute of Business Advisors - (2000)	<i>(one week workshop)</i>
Customer Relationship Management	RightNow Technologies Software - (2000)	<i>(one day workshop)</i>
Process Benchmarking	The institute of Business Advisors - (2000)	<i>(one day workshop)</i>
E-Business Metrics	Customer Relationship Management – (2000)	<i>(one day workshop)</i>
NVQ Assessor	Business Link Berks & West	<i>three day workshop</i>
Spend Management	ARIBA plc	<i>(one day workshop)</i>